Connection 1 - Subscription Terms & Conditions:

By signing up for our subscription membership, you agree to the terms and conditions below and in our <u>privacy policy</u>.

1. Registration & Payment:

- Connection 1 Subscription will only be valid once payment has been received you will receive confirmation.
- Connection 1 Subscription members can attend all Connection 1 events that take place within 30 days of the date of payment being received by Cloud Events.
- Connection 1 Subscription members will still need to book event tickets online using their unique membership code. Participation in an event is only confirmed once Connection 1 Subscription members have received a confirmation email that contains their respective tickets.

2. Participation

• Each participant must meet the requirements of each event to register and attend (Age, marital status, etc.) If, as a Connection 1 Subscription member, you do not meet the conditions of an event, Cloud Events may refuse your registration. Cloud Events guarantees a minimum of eight events per month.

3. Refunds for Connection 1 Subscription

- Once you have registered for the Connection 1 Subscription product & have paid for the subscription, no refunds are possible. This includes, but are not limited to:
 - o Participant Cancellations
 - o Non-Attendance
 - Postponement of Events

4. Cancellation of Connection 1 Subscription

• Should you want to cancel your Conenction 1 Subscription, notice to the Cloud Events team will need to receive written notice within 7 days of the next payment.

5. Tickets

- Connection 1 Subscription members tickets are non-transferrable.
- Tickets are limited per event and are allocated on a first come first serve basis.
- Connection 1 Subscription members will only be entitled to book the Connection 1 Subscription tickets available for each event.

6. Suspension

Cloud Events has the right to suspend your Connection 1 Subscription membership for up to a month, including, but not limited to the below reasons:

- No payment of subscription fees.
- Booking of an event & not attending without supplying 24 hours' notice of cancellation.
- Misuse of tickets.

7. Liability

- Cloud Events is not liable for the participants that utilise Cloud Events products/ services or for the outcomes of the matchings that arise from events.
- If inappropriate behaviour is experienced, it is asked that you report such, as soon as possible to the Cloud Events team so that necessary steps may be taken (behaviourally dependent)
- Each guest that attends a Cloud Events event is responsible for deciding which of their details are communicated with their matches.
- Cloud Events has the right to deny anyone access to its events without being accountable, including, but not limited to:
 - o Inappropriate behaviour towards hosts, guests or employees
 - o Distributing personal data to other guests
 - o Any reason the Cloud Events team / host deem unsuitable.
- If a person is denied entry from an event, or is asked to leave an event, they are not entitled to any compensation of any kind, or a refund for the event ticket or subscription fees paid.